

Foreign Exchange (FX) Operations Contact List

Team	Functions	Hours CST	Contact Details
Settlements	<ul style="list-style-type: none"> • Accepts settlement instructions for existing trades • Netting requests • Trade settlement • General questions for existing trades 	6:30 a.m. – 6:00 p.m.	FXSettlementInstructions@USBank.com FXOperations@USBank.com 1-866.809.6462 – Option 1
Investigations	<ul style="list-style-type: none"> • Post-settlement inquiries, non-receipt, amendments, recalls • Tracking outgoing payments 	6:30 a.m. – 5:00 p.m.	FXInvestigations@USBank.com 1-866.809.6462 – Option 2
Static Data	<ul style="list-style-type: none"> • Updates to your contact information • Sets up instructions for repetitive use • Trade confirmations 	7:30 a.m. – 4:00 p.m.	IntlAccountsetup@USBank.com 1-866.809.6462 – Option 3
Client Services Help Desk →	<ul style="list-style-type: none"> • FX Operations client support • FX Web demos and training • Specialized FX assistance • FCA and DDA wiring instructions • FX Web system support 	8:00 a.m. – 5:00 p.m.	FXClientServices@USBank.com lboss@USBank.com /1-800.608.6571
Middle Office	<ul style="list-style-type: none"> • Audit requests and reconciling • Option queries; Client Limits • M2M requests • Regulatory reporting inquiries 	8:00 a.m. – 6:00 p.m.	FXMiddleoffice@USBank.com
FX Payments & Remittance	<ul style="list-style-type: none"> • General questions regarding deposits, clean collections, return items 	7:30 a.m. – 4:00 p.m.	IntlRemittance@USBank.com FxPayments@USBank.com 1-612.303.7400