



# Postal Owned Vehicle (POV) Dispute Form

## Step 1: Complete contact information

Account Number (first 9 digits of Voyager card number)	Date Submitted
Company Name	
Contact Name	Phone Number
Email	Fax Number
Address	

## Step 2: Complete transaction dispute information

Account # (The first 9 digits of your card number)	Card Number (The last six digits of your card number)	Transaction Date	Transaction Amount	Duplicate Transaction	Unauthorized Purchase	Amount In Dispute

## Step 3: Complete product code dispute information

Participant Code or Brand Station		Merchant ID or Station's Address	
Transaction Date	Transaction Amount	<input type="checkbox"/> Inside <input type="checkbox"/> At the pump	
Product Entered by Merchant		Correct Product	
Additional Information			

### Step 4: Submit completed form

Complete form by filling in the appropriate fields. Print and fax form to 866.400.5770, email to [FuelDisputes@usbank.com](mailto:FuelDisputes@usbank.com) OR mail form to: U.S. Bank PO Box 13050 Overland Park, KS 66282-3050

Questions? Call Customer Service at **888.785.1747**